

COLORADO ENERGY ASSISTANCE PROGRAMS

2025–2026

How to apply — LEAP

View instructions for applying online and download the application at cdhs.colorado.gov/LEAP

For help completing the LEAP application, questions about how to apply or where to send your application call HEAT HELP at **866-432-8435**.

You will be asked for the following information when you apply:

- Proof of income for the last 30 days.
- Copy of most recent heating bill
- Social Security numbers and birth dates for all members of applicant's household.

Weatherization Assistance Program (WAP) & Crisis Intervention Program (CIP)

If you are approved to receive LEAP, you are also eligible for the Weatherization Assistance Program (WAP) and the Crisis Intervention Program (CIP).

WAP

Free insulation, weatherization and appliances to help income-qualified households use less energy and pay lower bills.

Website: energyoffice.colorado.gov/weatherization-assistance-program

Call the Energy Resource Center **303-866-2100** for more information.

CIP

Free furnace repair or replacement for those in an emergency who are without heat.

Call **855-469-4328** for more information.

LOW INCOME ENERGY ASSISTANCE PROGRAM (LEAP)

Program summary

LEAP is a federally funded program that helps eligible Colorado residents pay a portion of their home heating costs, including equipment repair or replacement.

Eligibility

Households at or below 60% of the state median income may qualify*

HOUSEHOLD SIZE	MONTHLY GROSS INCOME
1 person	\$3,607
2 people	\$4,717
3 people	\$5,827
4 people	\$6,938
5 people	\$8,048
6 people	\$9,158
7 people	\$9,366
8 people	\$9,574
Each additional person	+ \$208

*If heating/utilities are included in your monthly rent and you are in subsidized housing, you may not be eligible for LEAP. Call **866-432-8435** with questions.

**Household size includes applicant and all legal dependents, such as: spouse, children or other dependent family members.

Application period

November 1, 2025 through April 30, 2026

Enrollment in LEAP is not automatically renewed, Please apply for LEAP each year to continue to receive LEAP assistance.

Contact information

Heat Help Line: **866-432-8435**

Website: cdhs.colorado.gov/LEAP

ENERGY OUTREACH COLORADO (EOC)

Eligibility

Households at or below 80% of area median income may qualify. Area Median Income varies by county and can be found at energyoutreach.org/80-ami-by-county.

ENERGY OUTREACH COLORADO ASSISTANCE ELIGIBILITY – MAXIMUM MONTHLY INCOME

HOUSEHOLD SIZE*	1 PERSON	2 PEOPLE	3 PEOPLE	4 PEOPLE	5 PEOPLE	6 PEOPLE	7 PEOPLE	8 PEOPLE	EACH ADDITIONAL PERSON
Alamosa, Conejos, Costilla, Garfield, Logan, Mesa, Morgan, Pueblo, Rio Grande, Saguache	\$57,120.00	\$65,280.00	\$73,440.00	\$81,600.00	\$88,160.00	\$94,720.00	\$101,200.00	\$107,760.00	\$6,500.00
Adams, Arapahoe, Broomfield, Clear Creek, Denver, Douglas, Elbert, Gilpin, Jefferson, Park	\$78,480.00	\$89,680.00	\$100,880.00	\$112,080.00	\$121,120.00	\$130,080.00	\$139,040.00	\$148,000.00	\$9,000.00
Boulder	\$84,400.00	\$96,400.00	\$108,480.00	\$120,480.00	\$130,160.00	\$139,760.00	\$149,440.00	\$159,040.00	\$9,600.00
Chaffee	\$57,600.00	\$65,840.00	\$74,080.00	\$82,240.00	\$88,880.00	\$95,440.00	\$102,000.00	\$108,560.00	\$6,600.00
Eagle	\$74,640.00	\$85,280.00	\$95,920.00	\$106,560.00	\$115,120.00	\$123,680.00	\$132,160.00	\$140,720.00	\$8,500.00
Grand	\$62,720.00	\$71,680.00	\$80,640.00	\$89,600.00	\$96,800.00	\$104,000.00	\$111,120.00	\$118,320.00	\$7,200.00
Lake	\$58,480.00	\$66,880.00	\$75,200.00	\$83,600.00	\$90,320.00	\$97,040.00	\$103,600.00	\$110,320.00	\$6,700.00
Larimer	\$71,520.00	\$81,680.00	\$91,920.00	\$102,080.00	\$110,320.00	\$118,480.00	\$126,640.00	\$134,800.00	\$8,200.00
Pitkin	\$76,880.00	\$87,840.00	\$98,800.00	\$109,840.00	\$118,640.00	\$127,360.00	\$136,160.00	\$144,960.00	\$8,800.00
Summit	\$74,480.00	\$85,120.00	\$95,760.00	\$106,400.00	\$114,960.00	\$123,440.00	\$132,000.00	\$140,480.00	\$8,500.00
Weld	\$63,680.00	\$72,720.00	\$81,840.00	\$90,880.00	\$98,160.00	\$105,440.00	\$112,720.00	\$120,000.00	\$7,300.00

*Household size includes applicant and all legal dependents, such as: spouse, children or other dependent family members.

**Monthly Income is approximate.

How to apply — EOC Assistance

To apply for assistance through EOC, visit energyoutreach.org/bill-payment

You will be asked to provide documentation as part of your application, including:

- Photo ID.
- Copy of your current past-due utility bill

Program summary

Energy Outreach Colorado (EOC) is a nonprofit organization dedicated to helping income-qualified Colorado residents manage their energy usage and afford their energy bills. Services offered by EOC include emergency energy assistance for customers facing disconnect notices from their utilities.

Application period

October 1, 2025 through September 30, 2026

Contact Information

Heat Help Line: **866-432-8435** option 5

Website: energyoutreach.org/bill-payment

COLORADO'S AFFORDABLE RESIDENTIAL ENERGY (CARE)

If you are approved to receive relief from EOC, you may also be eligible for the Colorado Affordable Residential Energy (CARE) program. CARE provides free home energy efficiency upgrades for income-qualified homeowners and renters.

Website: energyoutreach.org/care

UTILITY BILL HELP PROGRAM (UBH)**Program summary**

The Utility Bill Help program is referring income-qualified Colorado residents to assistance programs to help pay their utility bills. The Utility Bill Help program refers applicants to bill assistance programs run by Atmos Energy, Black Hills Energy, Colorado Natural Gas, and Xcel Energy. Once applicants are referred by UBH, eligibility and final benefits are determined by the utility. If enrolled in the utility's assistance program, customers will receive a fixed, monthly benefit on their bill that can limit home natural gas and electric bills to a maximum of 6% of annual income.

Eligibility

You are a customer of Atmos Energy, Black Hills Energy, Colorado Natural Gas, or Xcel Energy.

Your household income meets the EOC income guidelines.

Application period

October 2025 through August 2026

Contact information

Colorado Public Utilities Commission **303-869-0380**

Email: dora_utility_bill_help@state.co.us

Website: puc.colorado.gov/utilitybillhelp

**GAS AFFORDABILITY PROGRAM (GAP) AND
ELECTRIC AFFORDABILITY PROGRAM (EAP)****Program summary**

Xcel Energy administers non-emergency gas and electric affordability programs that are ratepayer-funded. Program participants may be eligible for benefits such as an affordability credit on their monthly gas and/or electric bill and partial forgiveness of past-due balances.

Eligibility

If you are on LEAP or receiving aid from EOC, Xcel Energy will review your application for eligibility. If you qualify, Xcel Energy will notify you directly.

Application period

This program does not have a seasonal application period.

Contact information

Customer Service Line: **866-975-7327**

Website: co.my.xcelenergy.com/s/billing-payment/energy-assistance

(Click **Electric and Gas Affordability Programs**)

COLORADO MEDICAL EXEMPTION PROGRAM (CMEP)**Program summary**

The Colorado Medical Exemption Program (CMEP) provides lower electric rates to Xcel Energy customers who use life support equipment in their households or have medical conditions that require high power use. CMEP does not prevent disconnection. Enrollees are in the program for three years before needing to reenroll.

Eligibility:

Have medical conditions that require high electric use and/or use life support equipment in their homes.

Have a household income of less than 400% of federal poverty guidelines.

HOUSEHOLD SIZE	ANNUAL GROSS INCOME
1	\$62,600
2	\$84,600
3	\$106,600
4	\$128,600
5	\$150,600
6	\$172,600
7	\$194,600
8	\$216,600

Complete and return the program application signed by Doctor, Nurse, or Physician Assistant for the discount to be applied

*Customer must meet all requirements to be approved for the program.

Average Financial Support: Customers participating in the medical exemption program are charged a lower rate of \$0.077490.

Application period

Year round

Contact information

Customer Service Line: **866 975-7327**

Website:

co.my.xcelenergy.com/s/billing-payment/energy-assistance

Mailing Address:

Chronic Care Collaborative
Attn: Colorado Medical Exemption Program Office
P.O. Box 461657
Aurora CO 80015-9998

90-DAY MEDICAL CERTIFICATE

Program summary

Customers with a documented medical condition may be eligible to obtain medical certificates. These certificates allow Xcel Energy to suspend credit action such as late fees and disconnect notices and allow customers additional time to set up pay arrangements or seek energy assistance.

Eligibility

- Customers must have a documented medical condition.
- If the customer is over the age of 18, they must be added as a responsible party on the utility account. Patients under the age of 18 and legal dependents do not need to be added as a responsible party.
- Customers can submit a medical certificate once every 12 months.
- Forms must be filled out and submitted by a doctor (MD), nurse practitioner (NP), or physician assistant (PA).

Application period

Medical certificates do not have a seasonal application period.

Contact information

Xcel Energy Personal Accounts Department: 800-331-5262

Website: co.my.xcelenergy.com/s/billing-payment/energy-assistance

ADDITIONAL RESOURCES

211 — National Support Hotline

211 connects people with local community information and resources. Contact 211 for assistance with food, housing, employment, healthcare, counseling, utility assistance and more.

Phone: **211**

Website: 211.org

