Informatics: Keeping Up with the Updates

Sleeker, Cleaner In Basket

With new designs for the home screen, message list and more, the whole activity has been optimized to better fit your workflows and preferences. For example, now it's easier to check your message counts at a glance, and quickly act on them using simplified menu options and Quick Actions in the message toolbar. A guided tour of the renovated In Basket automatically will appear when you open for the first time.

Results Review New Look

The Results Review page new look will make it easier to find the results you need and learn more about those results without looking elsewhere in the chart. Trending tools like Timeline and the graphing interface are also easier to use. Watch the WeLearning Video.

No Thank You to Overflowing Inboxes

While messages of gratitude are certainly appreciated, the amount of "thank you" messages received via MyChart can sometimes fill up our staff's and providers' In Baskets. As of **October 23**, these types of messages appearing in the "Pt Advice Request" In Basket folder will be automatically suppressed and completed when they (solely) contain: "thank you," "thanks," "many thanks," "thanks very much," and other simple "thank you" response type messages.

Telephone Call Encounters to be Released to MyChart

In accordance with the 21st Century Cures Act, Telephone Call Encounters will be released to MyChart starting **Tuesday, November 15**. Patients will see an AVS for a Telephone Call Encounter with the Reason for Call and any Reason for Call comments and Notes written in the Documentation section by Providers and Nurses. Routing comments and In Basket replies will not be released but will be visible in Chart Review. Click HERE for details as to which eRecord roles will have their notes released. Click HERE for detailed information as to which parts of a telephone call encounter will be released.

New Enhanced Referral Orders Go-Live November 15

In the next phase of the Enhanced Referral Order project, new orders have been created to improve the efficiency of scheduling and patient care. Defaults in the order will improve scheduling and reduce wait time for patients. Refer to the article Providers - Enhanced Ambulatory Referrals for further information on the order and referral reports within eRecord.

November 16 Provider Power Series

Intro to Slicer Dicer, A Self-Service Patient Data Analytics Tool
Join us via Zoom at noon and add it to Outlook Calendar. This session is eligible for 1 hour of Malpractice Reduction Credit.

Provider Specific Updates

Download the PowerPoint here.